

Home Improvement Contractor Repays \$66,850 to Dissatisfied Yonkers Customers

By Ernie Garcia, The Journal News

Original Publication: February 6, 2007

YONKERS - A home improvement contractor paid \$66,850 in restitution to dissatisfied city customers after city officials intervened.

Mayor Phil Amicone and the Yonkers Consumer Protection Bureau announced this afternoon that J. Arceri Home Improvements Inc. of Huntington, N.Y., returned money for home improvement services it never completed.

The company was first licensed in Yonkers in 2003 and the city received its first complaint in late 2005. To date the city received 20 complaints about the company and nine are still open.

Many of the complaints were resolved and not considered fraudulent, but by November the company stopped returning phone calls and the city revoked its license with nani open cases.

In some cases the contractor accepted money for a project and never started the work. The company's two listed phone numbers were not accepting phone calls this afternoon.